

Access Statement

Tyn Dwr Outdoor Centre

We aim to and confidently ensure that all our guests have comfortable facilities, all requests are dealt with efficiently and all guests are made to feel welcomed throughout their stay. At Tyn Dwr Outdoor Centre the University operates a system of assisted escape for disabled visitors, information of which can be obtained from main reception. The Centre has three types of accommodation as outlined within this statement; main reception and dining facilities for all visitors are located within the Main Hall. All brochures and menus can be provided in large print and Braille by prior arrangement.

Accommodation

1. Serviced Accommodation

Tyn Dwr Main Hall

The Main Hall can be approached via the main entrance road if on foot or via the main car park. Parking is 30 metres away. Access to all areas from the Main Hall is via the main pathways with uneven surfaces throughout.

- There is one adapted DDA ground floor bedroom (twin), with level access bathroom/shower facilities en-suite, door width 0.82m.
- The back entrance is at ground level door width 0.84m, this leading directly to the DDA accommodation. This entrance also leads directly to reception via a lift.
- The front door has two steps 0.15m, door width 1.3m. It is accessible with a ramp provided by the guesthouse, which is available upon request.
- Assistance dogs are welcomed in line with our specialised 'Dogs Policy'. For details please contact reception.
- Entrance to reception, door width 0.84m, with a front desk at low level.
- All restaurants and bars are on the ground floor, along with two separate conference rooms.
- Porter service is available to assist guests with luggage.
- There are accessible toilets on the ground floor
- Back entrance to car park 8.5m.

2. Bunk Style Accommodation

Coach House

The Coach House is approached from the main car park. Luggage can be unloaded outside the Coach House courtyard. Parking is 15 metres away.

Access to all areas from the Coach House is via a courtyard with uneven surfaces throughout.

- There is one adapted DDA ground floor bedroom (twin), with level access bathroom/shower facilities en-suite, door width 0.89m.
- Main Entrance Left: step up 0.19m, door width 0.82m – there is a ramp available.
- Main Entrance Right: step up 0.19m, door width 0.82m – there is a ramp available.
- Games room primary door: door width 1.48m.
- Games room secondary door: door width 0.71m (alternative access gained via external fire doors if required).
- Ground floor toilet facilities: door width 0.92m
- Ground floor shower block: door width 0.82m. Including one adapted DDA shower/toilet facilities.
- 1st Floor classroom: only accessed via stairs, no lift available.
- Distance from Coach House Arch to fire assembly point: 23m
- Ground floor drying room available to all visitors: step up 0.17m, door width 0.82m
- Assistance dogs are welcomed in line with our specialised 'Dogs Policy'. For details please contact reception.

3. Alternative Accommodation

Yurt Camp

The Yurt Camp is approached from the main car park. Luggage can be unloaded outside the Yurt Camp. Parking is 20 metres away. Access to all areas from the Yurt Camp is via the main pathways with uneven surfaces throughout.

- Each Yurt main entrance: step up 10m, door width 1.12m - there is a ramp available.
- Distance from Yurt Camp central steps to fire assembly point: 60m
- No Yurt has specific adapted facilities to suit any DDA requirements; it is recommended that the Yurt Camp is not used by any visitor with specific mobility needs.
- Assistance dogs are welcomed in line with our specialised 'Dogs Policy'. For details please contact reception.

General Information

Transport and location

- Tyn Dwr Outdoor Centre can be accessed via;

- By Road: from the A5 approaching Llangollen from the east, signposted from main road.
 - Preston 83 miles
 - Chester 26 miles
 - Manchester 66 miles
 - Liverpool 53 miles
 - Birmingham 79 miles
- National Express Coaches:
 - From Birmingham direct service (twice daily).
 - From Preston and Manchester direct to Wrexham (once daily, local buses from Wrexham to Llangollen required).
- Railway stations:
 - Ruabon and Wrexham from the North 6 miles
 - Chirk from the South 7 miles
- Nearest airports:
 - Manchester 66 miles
 - Liverpool John Lennon 51 miles
 - Birmingham International 87 miles
- On foot: Llangollen town centre is 15 minutes away on foot, or 5 minutes via transport.
- Bus stops: there are numerous bus stops in the main town with frequent service, along with the local tourist train station (timetables available from reception).
- Taxi services: there are several taxi services available in Llangollen; details/bookings can be made via reception.

Other public areas

- The main restaurant and bar are located within the Main Hall on ground level, door widths 0.84m, with an accessible entrance to the outside terrace, door width 0.86m.
- Within the Main Hall there are two conference rooms on the ground floor, door widths 0.92m.

Onsite activities

- All activities on-site are controlled and provided via the Centres third party provider Pro-Active Adventure. For information regarding any activities based on-site please contact Pro-Active Adventure direct. Contact details can be obtained from reception.

Grounds

- The Centre has clearly defined boundaries, with a main entrance road leading to the central car park which then leads directly to the back gate. Purpose built pathways around the grounds are uneven and there are two areas

where bridges link such paths. There is also a stream running through the Centre, special care must be taken when viewing the stream, no barriers are in place to protect visitors from entering the water.

- All areas are clearly signed for visitor information.

Other

- The Centre Manager lives on site and is available to assist whenever possible, however, Yew Tree Cottage and the surrounding area is out of bounds to all visitors. All requests for assistance must be made via reception, internal telephones link this service.
- The centre operates a 24hr security service, from 10.30pm – 7.30am the grounds & responsibility of the centre is controlled via the Night Warden on duty. From 7.30am – 10.30pm the centre is controlled via the day manager in charge. Further details of this service can be accessed via reception.
- There is 24hr first aid provision, including additional facilities for sanitary and medical waste disposal, details of this service can be accessed via reception.
- Local or tourist information can be found on the Centre notice boards located in the following areas;
 - Coach House Games Room Lobby (Ground Floor)
 - Main Hall Back Lobby (Ground Floor)
 - Main Hall St. Collen Suite (First Floor)
- Any additional information can be accessed via reception.